



TRIAL MEMBERSHIP INFORMATION

How It Works

We offer service options from one to eight hours daily, Monday through Friday, 8:30AM to 5:30PM. For the purpose of the trial period, we invite you to enjoy up to 2 hours of service daily.

The trial period is two weeks in length. Your trial period begins on ___/___/___ and ends on ___/___/___.

During the trial period, one of our Personal Concierges will reach out to you on a daily basis with a quick text and a simple question: "What can we do for you today?"

Your Personal Concierge will text you between 8:30AM and 9:00AM, Monday through Friday. We ask that you reply with your requests by 10:00AM in order for fulfillment to occur the same day. Requests received after 10:00AM may have to be filled the following day.

What can we do for you?

So much! We can give you more time, better work-life balance, a greater sense of peace, and a whole lot less stress! Have a unique request? Just ask us. We love creating beautiful outcomes for our clients!

Are there services Monogram Concierge doesn't offer?

Yes - but only a few. There are a couple of things that our insurance carrier frowns upon, so we steer clear of them. In the unlikely event that you ask for completion of a task that we're unable to fulfill, we'll notify you immediately and attempt to make alternative arrangements for you.

Are we insured and bonded?

You bet!

Are our Personal Concierge's thoroughly pre-screened?

Yes, they are. We value strong Client/Concierge relationships and recognize that those are built on trust. Your Personal Concierge has a clean background check, a DMV report that even our insurer approves of (and they're tough!) - plus, we drug screen on an annual basis. When you're requesting services from your Personal Concierge, you can ask with confidence.

One final thing . . .

We know you're going to love having a Personal Concierge! We want to remind you that there are no strings - none at all - attached to our trial offer. However, if you love our service as much as we know you will, we welcome a simple testimonial to that effect at the end of the trial period.

Client Name: _____